



YOU HAVE BEEN THE VICTIM OF A PHISHING SCAM HOW CAN YOU LIMIT THE DAMAGE THAT IS CAUSED

Here are some tips for someone who has been the victim of a computer phishing scam:

- **Stay calm.** It is important to stay calm and not panic. Remember that you are not alone and there are people who can help you.
- **Contact your bank or other financial institutions.** If you have provided your financial information to the scammer, contact your bank or other financial institutions immediately. They may be able to help you protect your accounts and prevent fraud.
- **Report the scam to the authorities.** You can report the phishing scam to the Federal Trade Commission (FTC) at ftc.gov/complaint. The FTC will investigate the scam and may be able to help prevent others from being victimized.
- **Change your passwords.** If you have provided your login credentials to the scammer, change your passwords for all of the affected accounts immediately. Use strong, unique passwords for each account.
- **Enable two-factor authentication.** Two-factor authentication adds an extra layer of security to your accounts by requiring you to enter a code from your phone in addition to your password. This makes it much more difficult for scammers to access your accounts even if they have your login credentials.
- **Scan your computer for malware.** Phishing scams can often install malware on your computer. Run a scan with your antivirus software to check for any malware and remove it if it is found.
- **Back up your data.** In case your computer is infected with malware or otherwise compromised, it is important to have a backup of your data. This will allow you to restore your data if necessary.
- **Be patient.** It may take some time for the authorities to investigate the scam and for you to recover from the financial losses. Be patient and do not give up.

It is important to remember that phishing scams are a common occurrence, and anyone can be a victim. By following these steps, you can help to protect yourself from phishing scams and limit the damage caused if you are victimized.

Sources - Learn more

1. www.hbc.bank/protect-yourself-against-computer-hackers